

NOTICE

VEHICLE ACCEPTANCE AND PICKUP POLICIES

TERMS

The Auto Mall Ltd. reserves the right to refuse any vehicle at time of initial inspection based on age, mileage, condition, or service history. An appointment does not guarantee acceptance.

The Auto Mall Ltd. cannot guarantee the same day completion of any vehicle. It is recommended that an appointment be made, and vehicle be checked in before 9:00am to help increase the chance of same day vehicle completion.

The Auto Mall Ltd. cannot hold responsible for the loss of use and damages to vehicles or any articles left in vehicles as a result of theft, fire, weather, or any other incidents beyond the company's control. Please ensure that all personal items, including keys other than those required for vehicle service or repair, are not left with the Service Advisor or in the vehicle.

Absolutely No Credit Available. Credit cards will be accepted without a valid driver's license. Personal checks will not be accepted without a valid Chekard.

The Auto Mall Ltd. requires a 50% deposit for repairs above \$1000.00.

SHOP CHARGES

The Auto Mall Ltd. has a Customer Paid Shop Charge which is added to each Repair Order at time of pickup. This charge covers cost of environmentally friendly disposal of oil and any other fluids used.

VEHICLE STORAGE

The Auto Mall Ltd. reserves the right to transport any vehicle which is not collected within 14 days of notification of completion to a private storage facility. Additionally, any vehicle which requires work to be done, but approval or deposit has not been received within the same time period, will also be transported to the said facility. Storage fees are calculated at a rate of \$20.00 per day (including weekends and holidays) and will begin on the first night the vehicle is at the said facility. Fees will also be added for transportation to and from the said facility at a minimum charge of \$140.00. All of the listed fees will be added to the pending bill and must be paid before the vehicle is released.

REMEMBER, IT IS IMPORTANT TO SERVICE YOUR VEHICLE EVERY 3 MONTHS OR 3,000 MILES (WHICHEVER COMES FIRST) TO ENSURE PROPER UNKEEP AND VEHICLE PERFORMANCE.